




teamwork

At the Livermore-Pleasanton Fire Department



The Livermore-Pleasanton Fire Department serves 141,699 residents in the Tri-Valley region and employs over 106 firefighters. This fast paced and stressful environment holds opportunities for advancement for those who desire to move into the managerial ranks. In order to help firemen advance to these higher ranks, the Livermore-Pleasanton Fire Department administration identified writing as a core area for improvement.

Utilizing this information, the Livermore-Pleasanton Fire Department partnered with the Chabot-Las Positas Community College District to provide business-writing classes to their workforce.

By enhancing the professional writing skills of the firefighters, this customized program has enabled them to write clear, concise and accurate reports that will be utilized for public records, court cases and correspondence to the citizenry. And by developing this skillset, the firefighters have a better opportunity to move into management.

Train, retrain, and retain. It's all about . . . maximizing your organization's human potential.